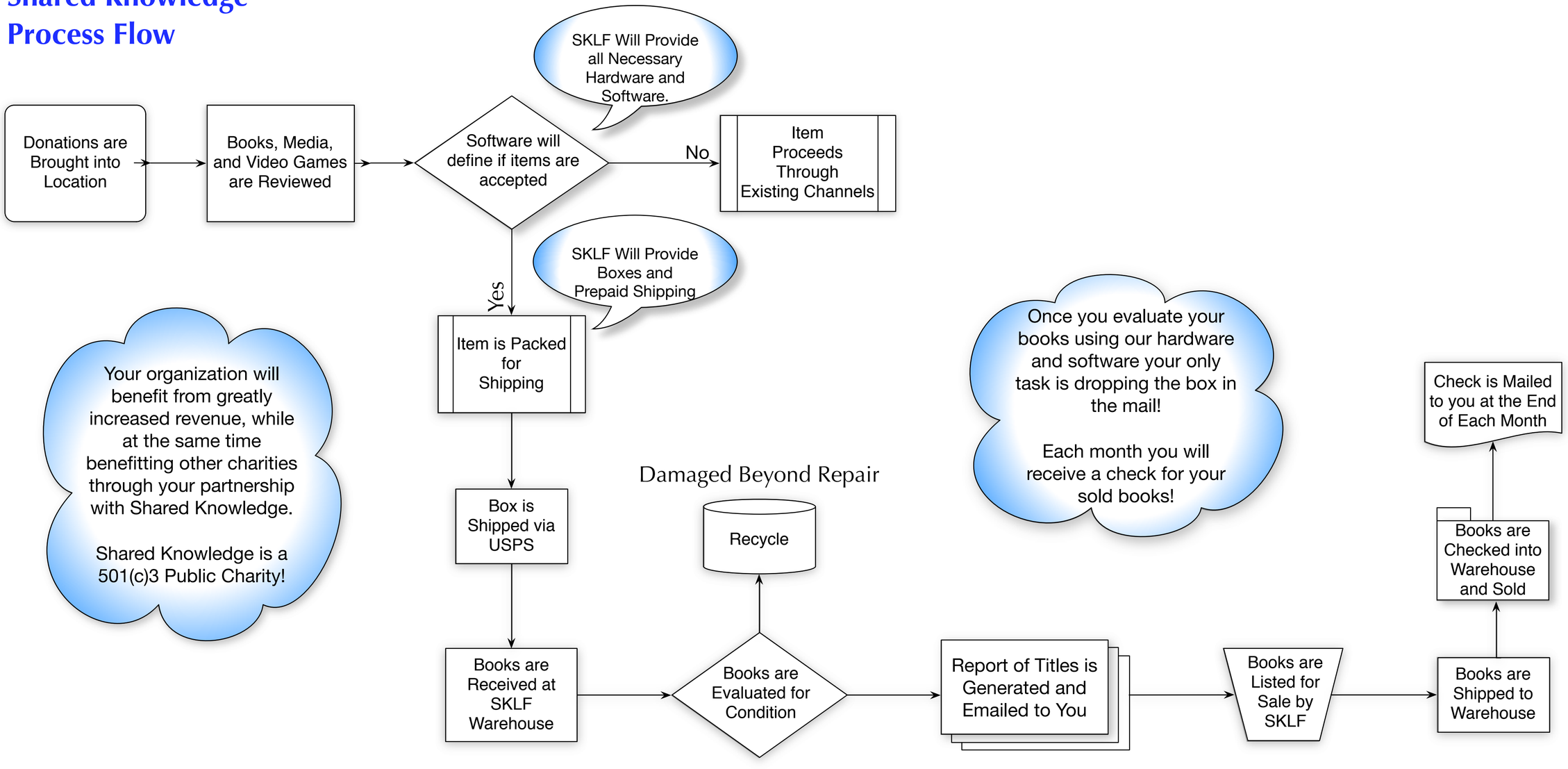Shared Knowledge Process Flow